



Cloud Backup

Data restoration guide for ReadyNAS

Revision 1

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TECHNICIAN USE ONLY	
ReadyNAS Device Address:	https://_____/NEURAL

Information in this document is subject to change without notice. This document is updated periodically; please visit the Neural Networks website to obtain the most up to date revision.

Restore Overview

Users of the Neural Cloud backup service have a wide range of options available to them when it comes to restoring data from the cloud. You can mix and match options according to your needs – there are no restrictions.

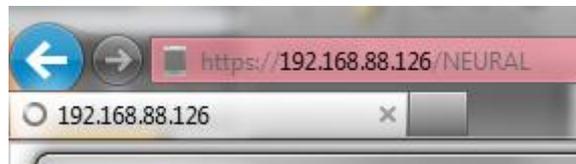
Restore Options

Netgear ReadyNas Direct Restore	
<p>You can restore data directly to your ReadyNAS by following the instructions found on the next page of this document.</p>	
Direct Web Download	Windows
<p>To restore only one or a few files, (up to 200MB in size each) you can directly download the files through your web browser from the Neural Cloud Backup webApp.</p> <p>This allows you to restore files straight to your workstation.</p>	<p>You can restore directly to a Windows computer or server using the Neural Cloud Backup for Windows application.</p> <p>Please see the Neural Cloud Backup webApp for download and instructions.</p>
Max OSX	Linux
<p>You can restore to a Linux computer or server using various Rsync applications that are freely available on the internet. Alternatively you may use the Rsync command line client, which is pre-installed on OSX 10.2 and later.</p> <p>Please see the Neural Cloud Backup webApp for more information</p>	<p>You can restore to a Linux computer or server using Rsync from the command line, or an application such as gRsync from within X11.</p> <p>Please see the Neural Cloud Backup webApp for more information</p>
Restore by post	
<p>You may prefer to have your data sent to you via post on a USB hard drive. You can order this directly from the Neural Cloud Backup webApp.</p>	

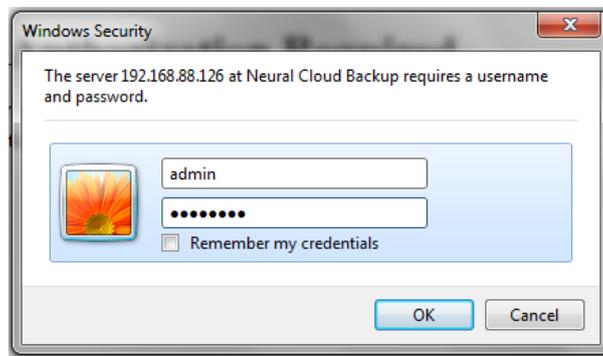
Netgear ReadyNAS Direct Restore

Important Note: This restore process will replace the contents of your “Backups” share on the ReadyNAS. Ensure any important data on this share is backed up elsewhere before proceeding.

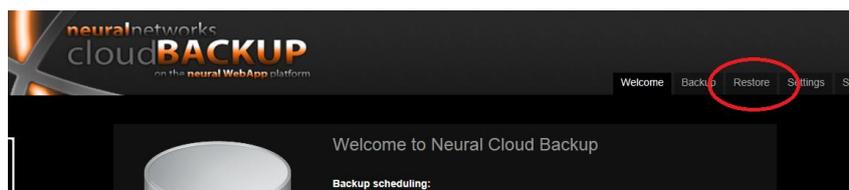
Step 1: Open your web browser and Type the “ReadyNAS Device Address” on the front of this document into the address bar. Ignore any security warnings from your web browser, this is expected.



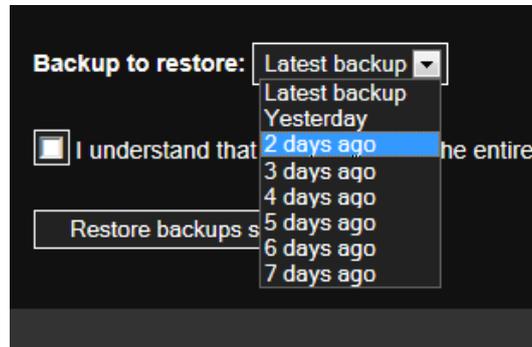
Step 2: Enter “admin” as the username and type your ReadyNAS admin password into the password box. The default password is “netgear1”.



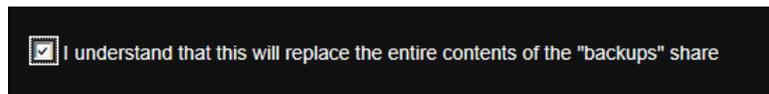
Step 3: Click restore tab located on the top right hand corner of your browser



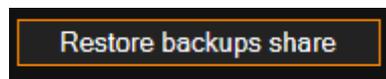
Step 4: Select your backup you wish to restore from the dropdown menu



Step 5: Read the warning and if you're sure you want to proceed, tick the box



Step 6: Click the "Restore backups share" button



Step 7: Click the "Welcome" tab to monitor the restore in progress



When the restore is complete, a green tick will be shown.

Your data is now restored from the cloud to the "backups" share.

Support Information

You'll find the answer to most questions in our comprehensive [knowledge base](#) which can be found at <http://support.neural.com.au>

Additional support information can be obtained from within the cloud backup addin on the ReadyNAS by clicking the "Help" button on the left, or under the "Support" tab.

For questions not answered in the knowledge base, our support department is here to help. Simply submit a request (preferred) or send an email to support@neural.com.au

For urgent matters, please call us on **1800NEURAL** - Option 2 (Support)

International callers should dial +61731235311

You can find more support information on our [support page](#), as well as alternate contact details on our [contact us page](#) on our website at <http://www.neural.com.au/>