

Cloud Backup

Quick Install Guide for ReadyNAS

Revision 2

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Information in this document is subject to change without notice. This document is updated periodically; please visit the Neural Networks website to obtain the most up to date revision.

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Installation Process

Step 1: Log into Frontview on the ReadyNAS -> <u>Http://NAS-IP/admin</u>

Username	admin
Password	netgear1

Step 2: Once logged in, Click 'Add-ons' followed by 'Add New'



Step 3: Select the Addon file provided, click "Upload and verify image"

Select the add-on image to install:	3\NeuralCloudBackup_1.0.bin" Choose
	Upload and verify image

Step 4: Click "Install"



Allow approximately 30-60 seconds for the Add-on to install in the background.



Step 5: Go to 'Add-ons' – 'Installed', Then click "Manage Neural Cloud Backup".



Step 6: Click Next on the welcome screen, then Enter your Username and Password and click "Next".

Step 1 - Login Please enter your login details bel	ow to begin the setup wizard.		
Username:	j smith		Portal Login
Password.		•	are the same as your Neural Portal details.
			Lost Password
If you don't have an account, you Once you've entered your login de	can <u>create one now</u> . stalls, click Next to proceed with setup.		Please see the knowledge base article <u>forcollen password</u> for details on how to reset your password.
< Back			Next >

Step 7: A connectivity test will run. Click "Next" when it completes.



FIREWALL REQUIREMENTS If the connectivity test fails check, please confirm that ports 443 & 8080 (both SSL) on cb.neural.net.au are accessible on the network. Additional information is available by clicking "Display diagnostic information" on the error screen.



Step 8: Check the boxes next to the shares you wish to back up, then click "Next"

Step 3 Next, you each sha	 Select Shares will need to select which shares on your ReadyNAS will be backed up to the cloud. Tick the box next to re you would like to be backed up, then click next. 	
	cloudTest1	
	webroot	
	home	
	Dackup	
	Games	
	Software	Media Shares
	cloudTest2	Media shares have been
	media	disabled by default - you will need to manually enable them
	addons-config	here if you wish to back them up to the cloud. You will also
		neeto to disade intering in options if you would like to back up music or video files.
< Back		Next >

Step 9: Configure alerts as required then click "Next"

Step 4 - Notification Settings					
Your cloud backup service can noti notifications you would like to recei	fy you of various events such as ive from the list below.	backup success or failure. Please se	elect the		
Event		E-Mail	SMS	Call	
Backup Completed					
Backup Failed					
Restore Completed					and the second sec
Restore Failed					
Storage Low					
No recent backup					
Please enter your contact details for notifications below. These details will be handled in accordance with our privacy policy, which can be found on <u>our website</u> . Numbers should be entered in standard Australian dialiling formatting, including the area code.					
Notification Type	Format	Address	Example		
E-Mail	E-Mail Address:		eg. "John@gr	rall.com*	
SMS	Mobile Number:		eg. 104123456	78'	
Call	Phone Number:		Including Area	Code (eg. "0731236311")	
< Back					Next >

Step 10: Select the preferred backup schedule from the dropdown list then click "Next"



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Step 11: Select initial backup method based on the customers' requirements.

Perform online Upload the data directly from your ReadyNAS. It's as simple as it sounds, click the button below and you're done.		Post in your data Copy your data to a USB hard drive and post it in to us You will need to gin in your readyNAS later and enable scheduled cloud backups once your posted data has been processed by our team.
Use this option If: You're on a direct private -IP connection to Neural You don't have much data You have an unlimited or very high internet quota You already have your data in the cloud	or	Use this option if: • You don't have a private-IP connection to Neural • You have a lot of data • You have a small internet quota
What to do next: Cilick the button underneath this option That's it - you're done!		What to do next: . Download the <u>post in guide</u> . Print the <u>post in form</u> . Click the button below . Complete the steps in the guide
Enable schedule & Perform online	< Back	Til post in my data on a USB hard drive

Step 12: Depending on the option chosen in step 11, complete the following...

Online	Post
Optionally click "Back up now" to start the initial backup immediately. Otherwise it will run automatically at the scheduled time.	Advise customer to complete the "Backup data post in guide" at a later time.

Installation and configuration of Neural Cloud Backup for ReadyNAS is now complete.



Support Information

You'll find the answer to most questions in our comprehensive <u>knowledge</u> <u>base</u> which can be found at <u>http://support.neural.com.au</u>

Additional support information can be obtained from within the cloud backup addin on the ReadyNAS by clicking the "Help" button on the left, or under the "Support" tab.

For questions not answered in the knowledge base, our support department is here to help. Simply submit a request (preferred) or send an email to <u>support@neural.com.au</u>

For urgent matters, please call us on **1800NEURAL** - Option 2 (Support)

International callers should dial +61731235311

You can find more support information on our <u>support page</u>, as well as alternate contact details on our <u>contact us page</u> on our website at <u>http://www.neural.com.au/</u>